Infotainment System Online Resource

Certain owners of 2019 and 2020 Acura RDX vehicles have raised concerns regarding the Infotainment System. Some of those concerns included software and hardware issues that caused the systems to freeze, crashing, failing to boot up, failing to shut down, or suffering intermittent inabilities to connect to peripheral devices (such as phones and MP3 players), and a loose connector may be the cause of this concern. Please note that these issues have been resolved through various corrective measures. Nevertheless, you can click the links below for helpful information including relevant Technical Service Bulletins, over-the-air ("OTA") updates, and owner's manuals. If you have further questions, please visit an authorized Acura dealership.

Technical Service Bulletin:
21-009

Over-the-Air Updates:
2019 RDX
2020 RDX

Owner's Manual:
2019 RDX
2020 RDX

Questions? "Ask Acura"